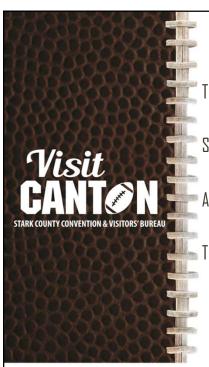


2017 INDUSTRY BRIEFING

Planning for the Future



MOISSIM

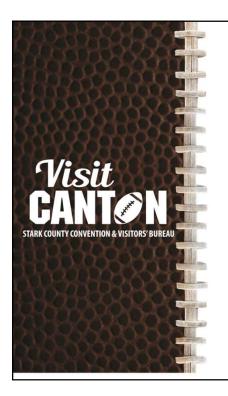
TO ATTRACT AND ENGAGE Visitors,

SERVE AND EDUCATE REGIONAL *Tourism Partners*,

AND TO GENERATE ECONOMIC GROWTH FOR THE COMMUNITY

THROUGH **Travel and Tourism Development**

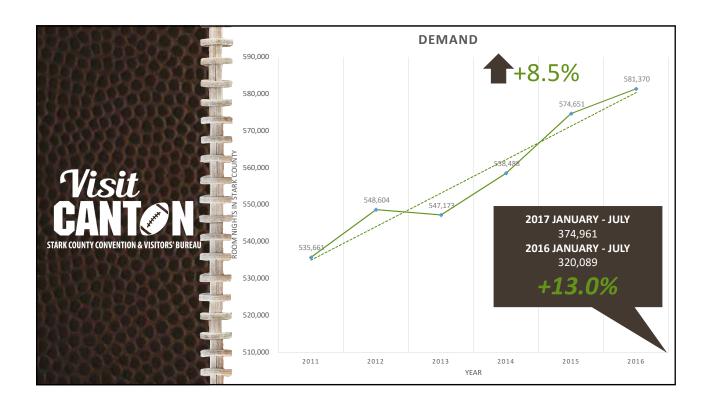




LOOKING BACK

2017 Recap

- Hosted the OHSFCA North South Classic, Returning in 2018
- Hosting OHSAA State Football Championships 2017 & 2018
- Hosted American Bus Association FAM Tour
- Hosted Going on Faith Pre & Post Conference FAM Tours
- Secured NCAA Division III Football Championships 2020 & 2021
- Secured NCAA Division III Men's Volleyball in 2022
- Executed a Travel Media Showcase for 28 Local, Regional, & National Media
- Launched new event services platform VolunteerStark.com
- Awarded 27 recipients over \$50,000 in marketing and event grants





MOVING FORWARD

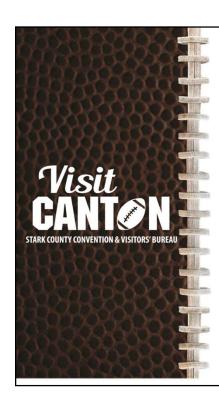
Resolution by Commissioners to enact additional 3% lodging tax effective no later than January 1, 2018

Extended contract term of 10-years between Visit Canton and the Stark County Commissioners

Cooperative Agreement for up to \$500,000 with Johnson Controls Hall Of Fame Village

Cooperative Agreement with Arts in Stark for 1/3 of the new 3% lodging tax increase to be used for arts & culture tourism initiatives

Creation of a 501@3 charitable organization subsidiary of Visit Canton



SALES & MARKETING EFFORTS

Projected Event Sponsorships

2018: \$188,300 DHSAA Football Championships, OHSAA Swimming & Diving, ASA Softball, OCMA Darts, OCMA Pool, Big Dog Lacrosse, Jersey Cattle Conference, North South Classic, Ohio Political Items Conference

2019: \$108,300 OHSAA Swimming & Diving Championships, ASA Softball, OCMA Darts, OCMA Pool, Ohio Political Items Conference, Big Dog Lacrosse, North South Classic, NFL Draft

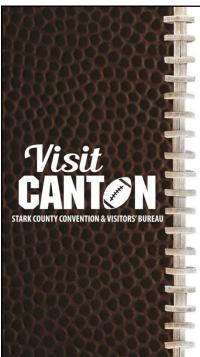
2020:\$158,300NCAA DIII Football, OHSAA Swimming & Diving, ASA Softball, OCMA Darts, OCMA Pool, Ohio Political Items Conference, Big Dog Lacrosse, North South Classic, NFL Centennial

2021: \$218,000 NCAA DIII Football, OHSAA Football, ASA Softball, OCMA Darts, OCMA Pool, Ohio Political Items Conference, Big Dog Lacrosse, North South Classic, Holstein Cattle Convention

2022: \$218,300 NCAA DIII Volleyball, OHSAA Football, OHSAA Swimming & Diving, ASA Softball, OCMA Darts, OCMA Pool, Big Dog Lacrosse, Ohio Political Items Conference, North South Classic

AVERAGE CUMMULATIVE ANNUAL ATTENDANCE: 175,000

Planning for the Future



SALES EFFORTS

Corporate

MPI (Meeting Professionals International) MidAmerica Conference Feb. 25-27 – Columbus Regional Conference- Ohio and Kentucky

MPI Great Lakes Education Summit
Dates and Location TBD (mid-November)
Regional Conference - Indiana, Wisconsin, Michigan

Small Market Meetings 2018 Dates and Location TBA (end of September) Corporate, Association, Religious, and Club Planners National Conference

Connect Ohio 2018 Dates and Location TBA (end of October) Corporate Meeting Planners in Ohio



SALES EFFORTS

Association

OSAE (Ohio Society of Association Executives)Cleveland, Dates TBA (mid-July)

ASAE (American Society of Association Executives)

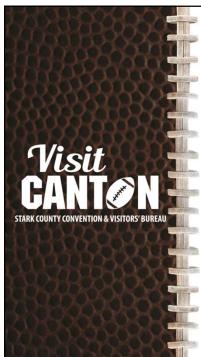
Chicago, Dates TBD (mid-August) National Conference

Coming to Columbus in 2019

Small Market Meetings

2018 Dates and Location TBA (end of September) Corporate, Association, Religious, and Club Planners National Conference

Planning for the Future



SALES EFFORTS

Group Tour

ABA(American Bus Association) Annual Marketplace January 26-30, Charlotte NC National Conference

Heartland Travel Showcase February 16-18, Buffalo NY Group Tour Operators

Lenzner Travel Show

Dates TBA, Western PA Lenzner Group Tour Leaders

Breakaway Tours Travel Expo Dates TBA, Western PA

Breakaway Group Tour Leaders & Public



SALES EFFORTS

Sports

Connect Sports
Aug 23-25, Salt Lake City, UT
National Conference

NASC (National Association of Sports Commissions)
April 23-26, Minneapolis, MN

National Conference

Sports the Relationship ConferenceDates and Locations TBA (3rd week of September)
National Conference

Planning for the Future



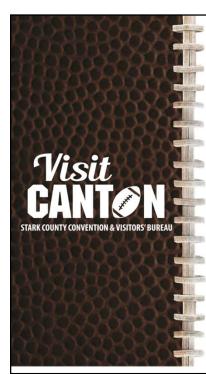
SALES EFFORTS

Religious

Connect Faith November 11-14, Ontario, CA

AU Markets

Individual Site Inspections & FAM Tours



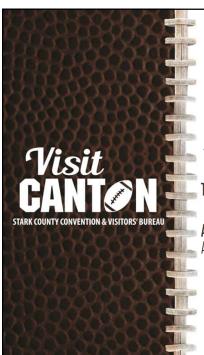
VOLUNTEERSTARK.com

CERVIS Volunteer Software is a free tool to:

- Recruit new volunteers
- Manage existing volunteer committees
- Gather volunteer information such as shirt sizes and emergency contacts
- Create mailing labels, sign-in sheets, and even email committees directly from the system
- Find Volunteer Opportunities to sign-up for throughout Stark County

In 2017, CERVIS was used by the Pro Football Hall of Fame Marathon, Pro Football Hall of Fame Enshrinement Week Committees, Massillon Museum, McKinley Museum, Canton Palace Theatre, and more!

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MAJOR EVENTS

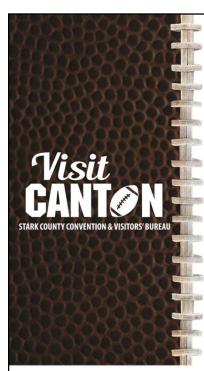
Industry Events Calendar

https://www.visitcanton.com/partners/industry-partner-events-calendar/

Tournament, Convention & Major Festival Dates

Add Your B2B Event Opportunities

Add Event & Select the Industry Event Category (ONLY)



FREE MARKETING MUST DO's

VisitCanton.com

Business Listing

2018 Visit Canton Travel Guide 'Census' - Update by e-mail

Tickets & Packages

Included in Digital Advertising Content

Event Listings

Visit Canton Travel Guide | Inclusion in Marketing Content TravelHost | WHBC Source Book

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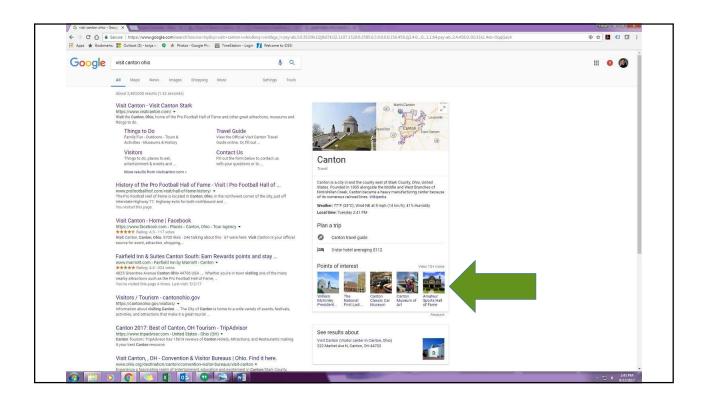


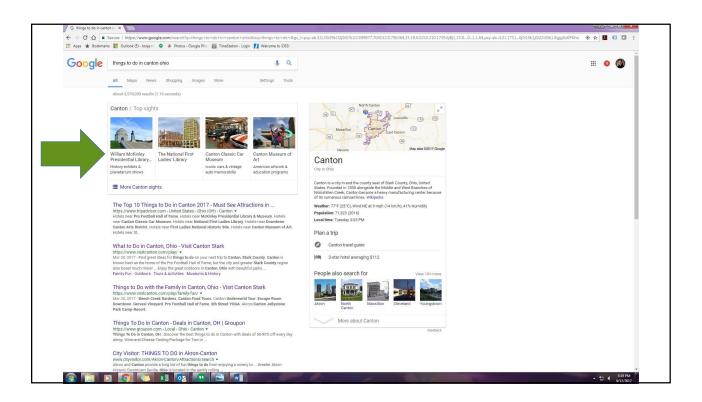
FREE MARKETING MUST DO's

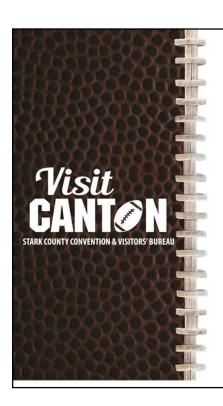
Ohio.org Listings
September 29th Deadline | 2018 Spring/Summer CDE April 2018 Deadline | 2018 Fall/Winter Calendar of Events July 2018 Deadline | 2019 Ohio Travel Planner

Google My Business

https://www.google.ie/business/ Google Destinations | Google Trips | Google+ Reviews







MARKETING CAMPAIGNS

Event Planners

Columbus, Pittsburgh, Cleveland, Detroit
Search Marketing | *Cleveland Destination Planning Guide | Linked-In
*Website Retargeting

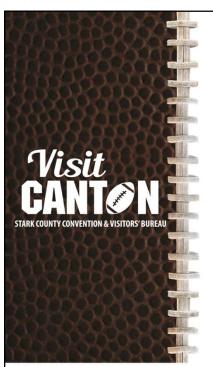
Travel Influencers

Cleveland, Columbus, Chicago, New York
Search Marketing | *Social Media | *Press Releases | *FAMs

Nearby Tourists

Cleveland, Akron, Amish Country Search Marketing | *Regional Travel Guides & DMO Websites

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MARKETING CAMPAIGNS

Football Families

1-Hour Drive Radius
Search Marketing | Social Media | Email Marketing & Network Advertising
*Website Retargeting

Mature Travelers

Cleveland, Columbus, Youngstown, Wheeling/Steubenville, Zanesville, Pittsburgh, D.C.

Search Marketing | Social Media | *Custom Publications Email Marketing | Network Advertising | Radio/TV *Retargeted Ticketed Event & Package Offers



COOPERATIVE MARKETING OPPORTUNITIES

Visitors Choice for Trip Planning:

#1 Official Visit Canton Travel Guide #2 www.VisitCanton.com

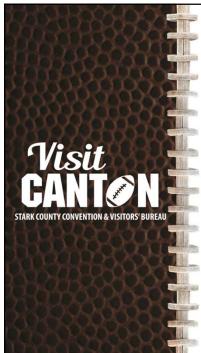
Meeting Planners

Cleveland Destination Planning Guide *October 1st Deadline VisitCanton.com/Meetings Feature & Display Ads

Nearby Tourists

Cleveland Official Visitors Guide Ohio Travel Planner *October 27th Deadline TravelHost

Planning for the Future



COOPERATIVE MARKETING OPPORTUNITIES

Mature Travelers

Ohio On Tap Sip Ticket & Package Retargeting

Football Families

VisitCanton.com/Play Feature & Display Ads Ticket & Package Retargeting

Events

VisitCanton.com/Events-Calendar Feature & Display Ads Event Promotion Packages



CONTENT MARKETING CALENDAR

Marketing Campaign Content Deadlines:

New 2018 Exhibits & Openings | November High-end Vintage/Antiques/Collectibles | January Most Beautiful Places| January Walking Tours | August Haunted Places | August

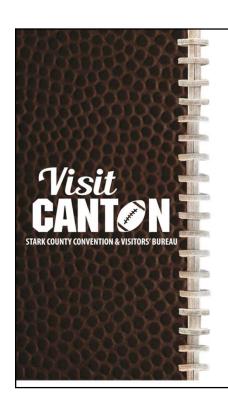
Planning for the Future



CONTENT MARKETING CALENDAR

Event Marketing Content Deadlines:

Winter Break/Holiday Light Displays | ASAP Romantic Events/Valentine's Day | December Spring Break/Easter Events | January St. Patty's Day Activities | January Pro Football HOF Marathon Specials | March Pro Football HOF Enshrinement Specials | June Fireworks/4th of July | *Sept 29th - Ohio.org Summer Fairs & Festivals | *Sept 29th - Ohio.org Thanksgiving/Fall Harvest | August



SHARE YOUR CONTENT

VisitCanton.com Listingswww.visitcanton.com/partners
Census Period – Submit Updates via Email

Photos & Video Footage
Allison Rowe | Allison R@VisitCanton.com
Dropbox | Google Drive | Hightail

Press Releases

Tonja Marshall | TonjaM@VisitCanton.com Allison Rowe | AllisonR@VisitCanton.com

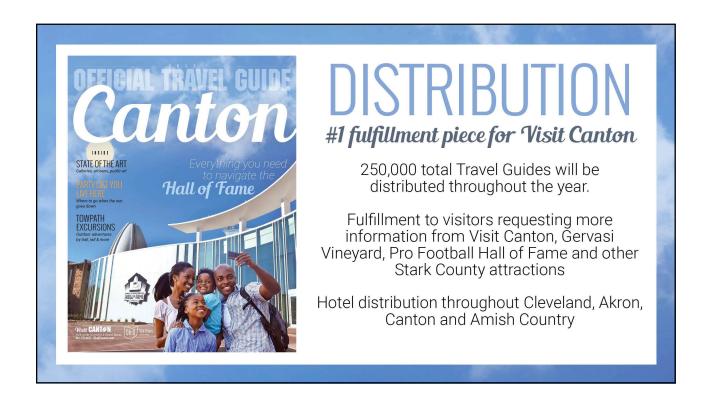
Attraction Tickets & Hotel Packages Laura Felberg | Laura PalvisitCanton.com

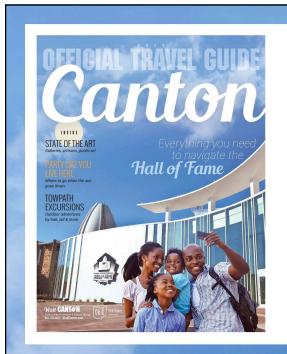
#VisitCanton

#FabFinds #Ohiogram #TravelTuesday #BeautifulOhio









DISTRIBUTION

Visitors' Centers in downtown Canton and at the Akron/Canton Airport

Ohio & Pennsylvania AAA Travel Centers

Attractions, Ohio Visitor Centers and turnpike rest stops throughout Northeast Ohio and along the I-70 and I-77 corridors

All trade shows attended and/or supported by Visit Canton



ONLINE

Online edition on VisitCanton.com

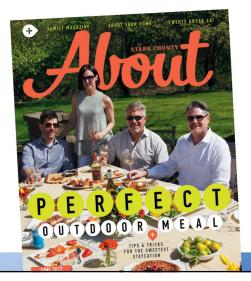
Online edition emailed to Visit Canton visitor database

Online edition emailed to new trade show connections



New! THIS YEAR **ENHANCED LISTINGS** DIRECTORY Help your listing stand out with an \$150 ENHANCED DIRECTORY enhanced listing for just \$150. LISTING **BIZ NAME** Great option for our partners who TEN WORD DESCRIPTION WITH CONTACT INFORMATION AND BORDER/HIGHLIGHT TREATMENT. have limited budgets. Plus, these listings are complimentary for any tourism partner who invests in a half- or full-page ad.

New! THIS YEAR



EARLY BIRD

Discounted rates for ads under contract by Nov. 30.

Save up to \$300!*

SUPER EARLY BIRD

Same great discounted rate, PLUS a **FREE quarter page ad** in About magazine's June 2018 issue.

*Discount varies based on size of ad booked

New! THIS YEAR

SPECIAL ADVERTISING PACKAGES

Purchase an ad in this year's guide and receive a BONUS specialty advertising package to maximize your marketing reach!

1/8 & 1/4 PAGE ADS

- Sticky business listing on VisitCanton.com
- Inclusion in Reader Response Brochure Request

1/2 & Full PAGE ADS

- Dedicated featured blog (one month) on VisitCanton.com landing page
 - One week ad placement in The Canton Repository's Ticket
 - Sticky business listing on VisitCanton.com
 - Inclusion in Reader Response Brochure Request
 - Enhanced directory listing

New! THIS YEAR



Price/business: \$400

Size Options

4 partners • Quarter Page \$1,600 total

6-8 partners • Half Page **\$2,400 to \$3,200 total**

12-14 partners • Full Page \$4,800 to \$5,600 total

Community co-op advertising partnerships require four or more businesses from the same community. Each advertising partner will provide their individual listing text and photo. The layout for the co-op will be created by GateHouse Ohio. Each partner will be billed \$400 for their listing.

EDITORIAL sneak peek

Targeting Audiences:

Women (25-44) planning family travel

•••

Empty nesters (45+) seeking destination events, foodie spots, history and outdoor recreation

Millennials/Young Professionals (20-34)

EDITORIAL sneak peek

Feature Focus in 2018:

COVER FEATURE: Free Family Vacation Activities **EVENTS & ENTERTAINMENT:** Music Festivals **ARTS & CULTURE:** Theater & Performing Arts

SHOPPING: Vibrant 330: Artsy shopping & dining destinations

DINING: Brew Path

ACCOMMODATIONS: Romantic Getaways, Spas & Rejuvenation

RECREATION: Birding & Cycling

PLUS: 16-Page HOF Mini Mag, Directory and more!

IMPORTANT DATES

Super Early Bird Deadline: Friday, October 13

Early Bird Deadline: Thursday, November 30

Ad Space Deadline: Wednesday, January 31

Ad Artwork Deadline: Friday, February 16

Publication Date: March 23, 2018

QUESTIONS & CONTACT

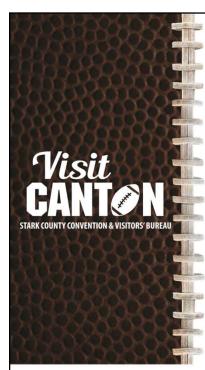
Jess Bennett

VICE PRESIDENT, MAGAZINE DIVISION GATEHOUSE OHIO MEDIA JESS.BENNETT@CANTONREP.COM 330.580.8474

Bob Commings

SPONSORSHIP MANAGER GATEHOUSE OHIO MEDIA BOB.COMMINGS@CANTONREP.COM 330.580.8519





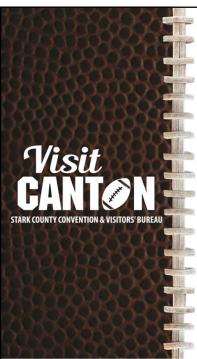
TRADESHOW SUPPORT

2018 Tradeshow Grant Program

*Application Deadline: Awards Notice: October 31, 2017 November 6, 2017

- Up to 50% of booth registration for qualifying consumer travel marketing shows, including but not limited to AAA Travel Shows, Golf Travel Shows, Sports & Outdoors Shows, etc.
- Show Attendance and Show Location will be significant factors in the grant awards process
- · Partner must have a method for data collection at the show
- Partner must agree to share all data collected with Visit Canton for marketing purposes

Planning for the Future



TRADESHOW SUPPORT

2018 Tradeshow Grant Program

- Partner must agree to display and distribute the official Visit Canton Travel Guide in approved displays
- Travel Guides direct shipped to show locations available by request
- Lead fulfillment services
- Table top and/or floor display for Travel Guides
- Booth flooring, banner stands, table covers available by request
- Booth coverage and shift sharing available by request



SAVE THE DATES

OHSAA Marketing Presentation Stay Tuned for Details – Week of October 9^{th}

Merry Mixer

McKinley Museum Evening of Wednesday, December Gth

2018 STAR Programs

Åpril 18 Session I: June 6 Session II:

2018 Industry Education Sessions2018 Ist Quarter: Grant Writing
Stay Tuned – Dates TBD